

City of Middletown
Central Communications Center
Monthly Call Statistics - 2016 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
Middletown Police Dept.	2383	2399	3002	2701	3026	2762	2606	2622	2714	2723	2342	2387	31667	2639
Portland Police Dept.	407	364	411	340	401	407	404	399	404	413	375	325	4650	388
Fire Departments (Midd.)	614	663	654	627	627	543	637	710	611	630	654	589	7559	630
Middletown Fire Dept.	317	327	384	361	346	290	342	399	371	362	350	291	4140	345
South Fire District	187	225	194	178	177	180	197	206	156	184	204	199	2287	191
Westfield Fire District	110	111	76	88	104	73	98	105	84	84	100	99	1132	94
Fire Department (Portland)	89	66	75	89	88	66	79	105	84	81	76	77	975	81
Ambulance only Calls	131	130	146	162	170	239	175	169	190	188	199	189	2088	174
TOTAL INCIDENT CASE #'s	3624	3622	4288	3919	4312	4017	3901	4005	4003	4035	3646	3567	46939	3912
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
MIDDLETOWN	1435	1440	1500	1530	1680	1757	1823	1976	1727	1501	1577	1618	19564	1630
Wireless & wireline originating in Middletown														
PORTLAND	174	159	163	176	175	205	154	222	196	189	153	163	2129	177
Wireless & wireline originating in Portland														
Transfers to Dispatch from other towns. For Midd & Port.	142	144	169	165	169	162	173	203	195	172	147	176	2017	168
TOTAL 911 CALLS	1751	1743	1832	1871	2024	2124	2150	2401	2118	1862	1877	1957	23710	1976
TOTAL ADMIN. CALLS IN	4544	4540	6673	4751	7018	7330	7374	8380	7030	6875	6510	6783	77808	6484
TOTAL ADMIN. CALLS OUT	1796	1990	1912	2014	2177	2233	2289	2714	2161	2013	2082	2095	25476	2123
TOTAL PHONE CALLS	8091	8273	10417	8636	11219	11687	11813	13495	11309	10750	10469	10835	126994	10583